Pride in the Job Awards



Best practice guide

Section 9

Organisation



Best practice guide

Our series of Best Practice Guides take you through what the Pride in the Job judges look for at each stage of construction and when considering the site manager's overall organisation and management skills.

The Pride in the Job marking sheet used by our judges has 43 marking lines split across 10 sections. The judges will give a score for each line - where there is no work to mark, that line will be left blank and no mark given. A mark of four indicates compliance with NHBC Standards. A mark of five indicates extra attention to detail over and above compliance standards. A mark of six would indicate that much of what the judges have seen cannot be improved upon. A mark less than four would indicate varying issues relating to workmanship and noncompliance with NHBC's Standards the greater the issue or number of the same issue, the lower the mark. The final score will be all the marks awarded expressed as a percentage.

These Guides set out what the judges are looking for with clear hints and tips on the sort of practice that will lead to higher marks.

Clearly it is impossible in these short guides to cover every single point of construction – we try here to cover the main issues that are taken into account when considering a mark for each score line.

When looking at the photographs, consider each one in the context of the score line heading – don't be distracted by something else that isn't as good – that will be marked accordingly elsewhere.

Section 9 Organisation

In this final section we take a look at the site manager's skills and how they are influencing the quality of build by setting standards of workmanship and behaviour. Site discipline and good inter-trade co-operation don't happen by magic – it needs a strong manager.

The judges will be wanting to see evidence of a quality control system appropriate to the development, and evidence that it is being applied and followed by the site team.

Construction planning and programming

Health and safety/welfare facilities

Storage of materials, site tidiness and waste control

Protection of work in progress

Quality control processes and personal impact



Section 9

Construction planning and programming

The site manager should be able to demonstrate good planning in the organisation of their workforce and the sequence of construction, as well as materials being available when needed. The overall control and management of staff is the site manager's responsibility. A good working knowledge of plans for the development is expected.

Pride – Knowing where to find details of construction amongst working drawings, and which are easily available and filed. Judges will asses the sequencing and planning of the build root to ensure this is logical.





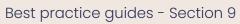
















Health and safety/welfare facilities

Personal safety during the construction process is vital. Each operative should be protected with the correct footwear, helmets, coats, high visibility jackets and other task-specific PPE. Safe scaffolds and access around the site prevent accidents. Trailing leads and other trip hazards should be avoided. Whatever the level of welfare provision that is provided, it must be appropriate and maintained to an acceptable standard.

Pride – Evidence of the setting of a benchmark and a culture of health and safety on the site should be clear. It should be witnessed that the management on site is prepared to act on non-compliance and take swift, effective action when encountered.





















Health and safety/welfare facilities

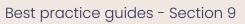












Health and safety/welfare facilities



Section 9

Storage of materials, site tidiness and waste control

When new materials are delivered to the site, they should be kept in good condition until used. Good storage and protection will ensure this is the case. The control of waste and its removal from work areas is evidence of a well-managed site. Storage space for materials and waste is generally limited on high-rise and city or town centre blocks, so an exceptionally high level of control is generally regarded as being necessary in these cases.

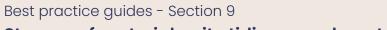
Pride – Planning of resources and adequate facilities for the materials on site, including clean, level storage areas, covers, racks and raising off the ground, where appropriate. Particular care for the clarity of labelling and organisation of materials to avoid incorrect usage or use on the wrong plots. Suitable facilities for waste and its correct segregation.











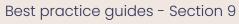












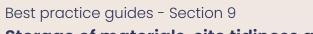












Storage of materials, site tidiness and waste control



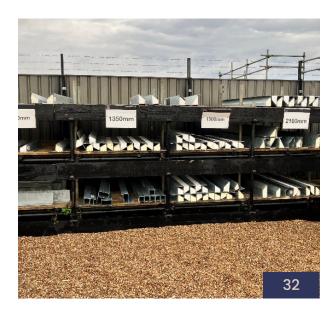


















Protection of work in progress

All external construction should be properly protected during adverse weather conditions, from falling materials and ongoing works. In addition, internal protection of finished work will prevent damage and any subsequent repair work. An added benefit is that the completed work is kept clean.

Pride – Timing of the application of protection and its maintenance during the build, appropriate materials for the protection required and inventiveness of the site manager to use waste materials for protection where a standard product has not been provided.



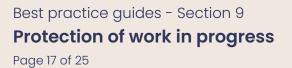




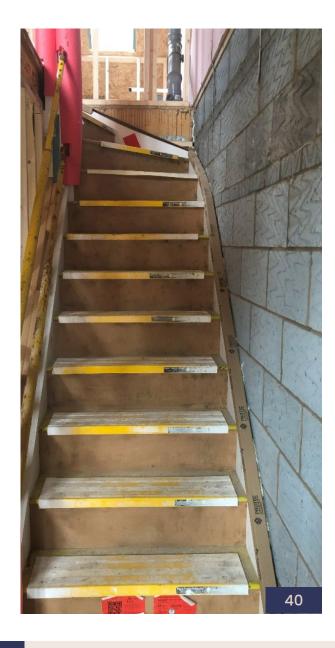






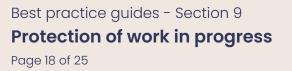






























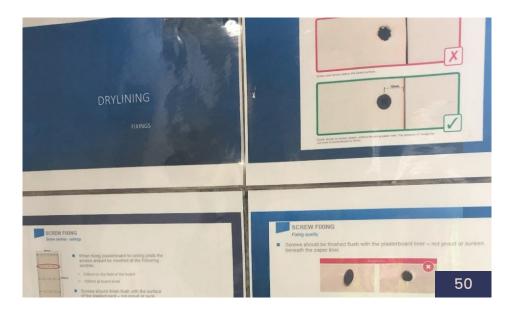


Quality control processes and personal impact

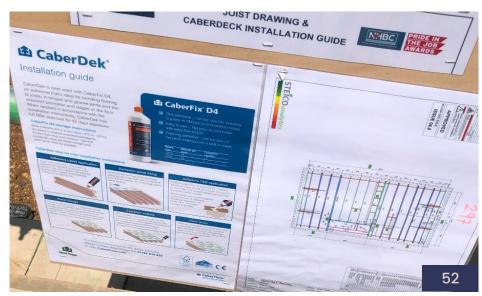
The site manager is responsible for quality control on site; they should be aware of any shortcomings and take the appropriate action to rectify these where required. The level of co-operation provided to NHBC should also be considered on this score line, eg call outs for key stage inspections at the correct time, with the construction checked and ready for inspection. The site manager should be leading by example and have the respect of all.

Pride – A clear quality control process is made evident by a lack of defects found and reported by inspection services. The cultivation of a good team spirit amongst directly employed personnel and subcontract staff, encouraging a culture of cooperation and respect. The site manager is making appropriate and effective improvements to company standard supplied facilities and systems.

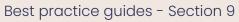


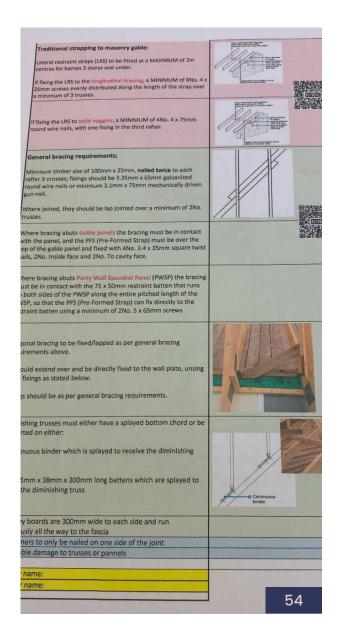








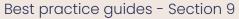














Best practice guides - Section 9

Quality control processes and personal impact





Good luck!

We hope you have found this best practice guide useful in gaining a better understanding of what the judges are looking for at each stage of construction.

Remember, the six characteristics the judges are looking for in a site manager are:

- consistency
- attention to detail
- technical expertise
- leadership
- interpretation
- health and safety.

We wish you all the very best in the Pride in the Job competition as you strive for your very first win or to repeat or even improve on your performance in previous years.

